

ACHE Central Illinois Chapter

An Independent Chapter of



American College of
Healthcare Executives
for leaders who care®

Upcoming Programs

Earn 1.5 Face-To-Face Education Credits

Malcolm Baldrige Journey

Speakers

Date

Description

Registration:

<http://malcolmbaldrige.eventbrite.com>

Program Location:



1401 E. State St.

Rockford, IL 61104
(815) 968 - 4400

For More Information Contact:

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Central IL ACHE Edu Chair

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Using The Baldrige Criteria To Improve Your Organization's Performance and Quality

Darcy Davidsmeyer, President & CEO, Illinois Performance Excellence
Tim Ols, FACHE, MBA, President & CEO, Sarah Bush Lincoln Health System
Christian Ray, MBA, MS, System Manager, Process Improvement & Innovation, SSM Healthcare
Julia Swanson, MHSA, VP Performance Improvement & Analytics, Henry Ford Health System
Greg Wahlstrom, MBA, HCM, Chair Education Committee, Central IL ACHE

Thursday June 12, 2014, 5:00pm – 7:30pm Central Standard Time (CST)

The Baldrige National Quality Award was developed in 1987 to enhance the competitiveness of U.S. businesses. Its scope was since expanded to healthcare and education organizations in 1999 and to nonprofit/government organizations in 2005. The award recognizes achievements in quality and business performance and is based on a strong framework of organizational excellence. The Baldrige Criteria are flexible enough to encompass a wide variety of methodologies in supporting quality and performance excellence.

State, local and regional Baldrige-based award programs use the Baldrige Criteria to advance improvement in their states and regions. These programs help many local organizations start or continue their performance journey. Many Malcolm Baldrige National Quality Award recipients were former state quality award winners.

Join Central Illinois American College of Healthcare Executives and Darcy Davidsmeyer, Tim Ols, FACHE, Christian Ray, and Julia Swanson for this 90-minute presentation, including Q&A, to performance and quality strategies to thrive in an competitive industry.

With this presentation, you will gain insight and tactics to:

- Key motivations to begin the Baldrige journey
- Understanding the elements of the Baldrige Criteria
- Reasons to use the Baldrige Criteria for organizational improvement
- The critical role of organizational champions
- Applying for the award compared to using the framework solely for organizational improvement
- Challenges of the award application process
- Lessons learned from the self-assessment and implementation of change
- How to use the framework and maintain improvement in the long term

As an independent chartered Chapter of the American College of Healthcare Executives Central Illinois Chapter of ACHE is authorized to award 1.5 hour of Face-to-Face continuing education credit toward advancement or recertification in the American College of Healthcare Executives.

Participants in this program who wish to have it considered for Face-to-Face Education (non-ACHE) credit should list their attendance when they apply to the American College of Healthcare Executives for advancement or recertification.



<http://centralilache.blogspot.com>